

NON-BINDING — ORDER FORM GOVERNS

Pilot Processing Annex — Template

Template for the DPA annex executed before any real production data enters a pilot · version 2026-06-10 · for buyer counsel pre-review.

How this annex is used

This template shows buyer counsel, in advance, exactly what gets executed if and when real production data enters a pilot's scope. Pilots start on synthetic or redacted samples and many complete without ever executing this annex. The executed version is attached to the Data Processing Agreement (app.brainiall.com/dpa) and supersedes this template.

A. Processing description (completed per engagement)

Field	What gets specified
Subject matter	The single workflow or queue under evaluation, named in the order form
Duration	Pilot term only (14-45 days per offer) plus the 30-day deletion window
Nature and purpose	Offline / shadow / read-only evaluation producing the contracted evidence deliverables; no production decisioning
Categories of data	Buyer-listed fields only; excluded fields enumerated explicitly (e.g. payment data, government IDs)
Data subjects	As applicable to the queue (e.g. customers, sellers, support agents) — listed per engagement
Special categories	None accepted unless separately agreed in writing with additional safeguards

B. Technical and organizational measures (TOMs)

- Isolated processing environment per engagement; no commingling with other customers' data.
- Encryption in transit (TLS 1.2+) and at rest for buyer samples and deliverable drafts.
- Access limited to named personnel; access log retained for the engagement duration.
- No training of any model on buyer data; no derivative datasets retained.
- Deletion of buyer samples and case-content deliverable drafts within 30 days after pilot end, with written confirmation.
- Breach notification within 72 hours, consistent with the platform DPA.
- Sub-processors limited to those named at app.brainiall.com/trust, with 30-day change notice.

C. What does not change

- The platform DPA continues to govern any standard API usage outside the pilot.
- Quotes and published terms remain non-binding; the executed order form and this annex (once signed) govern the pilot.
- Buyer keeps all evidence deliverables regardless of stop/go/redesign verdict.

Execution

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Executed by signature of both parties as an annex to the Data Processing Agreement, referencing the pilot order form. Machine-readable terms: app.brainiall.com/legal/pilot-terms.json · Addendum: app.brainiall.com/legal/pilot-services-addendum.pdf